



Group Privacy Policy

Customer Privacy

1st Claygate Scout Group are committed to protecting the privacy of its members. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998). We collect information about you to process your payments and to provide you with the best possible service. We will not send promotional email or mail to you and do not pass any of your information to third parties without first gaining your explicit consent.

Details we require

- ! Your Name
- ! Address
- ! Email address
- ! Credit or Debit card details

Payment details

We use SagePay to process our payments securely online, and therefore we hold no records of your payment details. We will never collect sensitive information about you without your explicit consent.

You can check the information that we hold about you by using the contact us form on our "Contact Us" page, or emailing treasurer@claygatescouts.org . If you find any inaccuracies we will delete or correct it promptly.

Security of personal information

When you enter credit card information on our Payment web page we use secure servers to ensure that all details are encrypted at your browser before they are sent to SagePay. **We never store credit card details.** The servers we use are physically secured in a dedicated data centre.

We do not use technology to track the patterns of behaviour of visitors to our site. This includes not using "cookies" which would be stored on your browser.

If you have any questions/comments about privacy, you should use the contact us form on our "Contact Us" page or email us at treasurer@claygatescouts.org

Data Protection

The Data Protection Act 1998 requires us to be open about our holding and use of personal data. It also entitles individuals to find out from us what personal data is held about them on computer, to have that information corrected or erased if it is inaccurate, and to claim compensation if they can prove they have suffered damage from an inaccuracy or breach of security. 1st Claygate Scouts are committed to upholding the eight Data Protection Principles of good information handling practice.